

Privacy Policy

About this policy

Timico Limited ("Timico"), Beacon Hill Park, Newark, Nottinghamshire, NG24 2TN is committed to protecting your privacy. Personal Information of all website users may be collected, used and disclosed as described in accordance with this Privacy Policy. Timico takes your privacy seriously and we are committed to dealing with Personal Information in accordance with the Data Protection Act 1998 and other applicable laws.

1) Collection of Personal Information

Timico may collect Personal Information, such as e-mail addresses, name, address or telephone numbers. When providing services we may also collect additional personal information, including your credit card number or direct debit details, in order to create a billing account.

Timico may also collect certain information about your computer hardware and software. This information may include: your IP address, browser type, domain names, access times and referring web site addresses. Timico uses this information for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of Timico's products and services.

2) Use of Personal Information

Timico may collect and use your personal information to operate and deliver the services you have requested. Timico will not share your Personal Information with unauthorised third parties unless we are obliged to so by law, or where it is necessary to provide the products or services chosen by you.

Timico may inform Customers of other products or services available from Timico and its affiliates. Timico may also contact you via surveys to conduct research about your opinion of services or of potential new services that may be offered. Timico does not sell; rent or lease customer lists to third parties. Timico may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In such cases, your Personal Information is not transferred to any third party.

3) Protecting your Personal Information

Timico is committed to protecting the security of Personal Information and uses a variety of security technologies and procedures to help protect personal information from unauthorised access, use, or disclosure. For example, we may store personal information on computer systems with limited access, or that are located in controlled facilities. When Timico transmits highly confidential information (such as a credit card number) over the Internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

4) Use of cookies

Timico may use "cookies" to help personalize online experiences. If and when we use cookies, Customers have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but Customers can usually modify browser settings to decline cookies. Some interactive features of the Timico web sites may not be available to Customers who choose to decline cookies.

5) Your ability to opt-out

There are some essential service communication emails that Timico will send from time to time. Customers will not be able to unsubscribe to these mailings, as they are considered a part of the service you have chosen. You can opt out of all marketing communications, such as newsletters and promotional emails, by emailing marketing@timico.co.uk

6) Changes to this policy

We reserve the right to change the terms of this Privacy Policy at any time. When we make changes, we will publish the latest policy on our websites. We encourage you to read this policy when you visit one of our sites.